

Provider Pulse Newsletter

January 2026

Preparing for Go-Live: WellCare of North Carolina and Carolina Complete Health unite as the first and only statewide Provider-Led Entity (PLE) in 2026.

As part of the WellCare North Carolina (WellCare) provider network, you are a critical partner in our mission to provide our members across North Carolina with access to high-quality care.

We are excited to share that Carolina Complete Health and WellCare will officially combine into a single, statewide Provider-Led Entity (PLE). Implementation is scheduled for April 1, 2026, unless otherwise communicated by NC DHHS.

The new entity will be known as Carolina Complete Health and will preserve the governance structure of a Provider Led Entity, continuing our commitment to simplifying and strengthening our collaboration with providers like you. Your partnership is essential to our shared mission of delivering high-quality care to communities across North Carolina. We proudly carry forward WellCare's core values, reaffirming our commitment to serving Medicaid populations, supporting our providers, and empowering associates who are passionate about the communities we serve. Leveraging WellCare's established statewide operational infrastructure and combining leadership, staff, and best practices from both WellCare and Carolina Complete Health further strengthens our ability to support providers across North Carolina.

Importantly, this transition is also an opportunity to reduce administrative burden for our providers. By streamlining processes, consolidating systems, and aligning policies, we aim to make it easier for you to focus on what matters most. We are actively working to ensure that the integration minimizes disruption and enhances efficiency across the board.

This statewide PLE will continue to be led by North Carolina physicians. The Medical Affairs Committee's role and charter will remain intact. We remain committed to continuing to listen to our providers and incorporating your feedback into our policies that will ultimately serve the patients you treat every day. The combined health plan will also remain partially owned by the NC Medical Society, the NC Community Health Center Association, and Federally Qualified Health Centers.

To support your success during this transition, we will be sharing communications regularly through our Carolina Complete Health and WellCare Provider Newsletters. You can also visit our Integration page at

<https://network.carolinacompletehealth.com/merger.html> for important resources, tools, and guidance tailored to providers. Please check back frequently for the latest updates and materials to help you navigate the go-live and beyond.

Thank you for your continued dedication to our members and to the future of care in North Carolina.

Previous Communications:

- March 5, 2025: [WCNC CCH Merger Announcement](#)

Thank You for Staying Connected!

We appreciate your partnership in staying informed about important updates and resources. Your attention helps ensure your practice is prepared and well-equipped to support the members we serve together.

✉ Questions? Contact us at: NCProviderRelations@wellcare.com.



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