THE WELLCARE GROUP OF COMPANIES EDITRANSACTION SET 837I X12N HEALTH CARE FFS CLAIM INSTITUTIONAL ASC X12N VERSION 5010X223A2 COMPANION GUIDE

837 Institutional Encounters Submission

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REVISION HISTORY

| Date | Rev# | Author | Description |
|------------|------------------------|---|---|
| 06/11/2010 | 1.0 Review | Craig Smitman | State Review |
| 02/25/2011 | 1.01 Update | Craig Smitman | Updated Verbiage for errata dates |
| 02/25/2011 | 1.01 Update | Craig Smitman | Updated the Clearinghouse verbiage |
| 02/25/2011 | 1.01 Update | Craig Smitman | Updated the File Size Requirements |
| 06/14/2011 | 1.02 Update | Craig Smitman | Updated the Verbiage for COB - MOOP |
| 06/20/2011 | 1.02 Update | Craig Smitman | Updated the Verbiage to add the all "The Plans" and added a page that has all The Plans names on it. |
| 07/05/2011 | 1.03 Update | Craig Smitman | Updated Guide for State requirements |
| 12/19/2011 | 2.0 Review / Update | Lee Falk | Updated Guide with Business Requirements |
| 12/27/2011 | 2.01 Update | Craig Smitman | Reviewed the KY Requirements and small revisions |
| 07/03/2013 | 2.02 Update | Lee Falk | Updated the verbiage for Taxonomy code, COB and paper requirements. |
| 09/16/2013 | 2.03 Update | Craig Smitman | Added updated from the Encounters Team. |
| 09/17/2013 | 2.04 Update | Craig Smitman / Damaryes Escribano | Added ICD-10 Mandate Business Rule and updated the Paper Claim Submission verbiage |
| 10/04/2013 | 2.05 Update | Craig Smitman / GA Market | Updated the ICD-10 Verbiage to add Date of Service as part of the Mandate. |
| 08/06/2014 | 2.06 Update | Craig Smitman / Tiffany Hilleary | Updated the ICD-10 Start Date and added New States for Windsor and removed EAS Logo. |
| 08/30/2015 | 2.07 Update | Craig Smitman / Fran Meadows | Removed KY Requirements |
| 10/29/2015 | 2.08 Update | Craig Smitman | Updated the Guide with IA Requirements |
| 08/03/2016 | 2.09 Update | Craig Smitman | Removed the IA Requirements Added NE Requirements Removed the Windsor Logo |
| 08/15/2016 | 2.10 Update | Craig Smitman / Edouard Desruisseaux/ Tiffany Hilleary | Updated the WellCare Group of Companies, State Affiliation and Added Patient Status Code note Updated the Paper Claim Submission Added IL Value Code for Birth Wight Requirement |

CONTACT ROSTER

| Trading Partners and Providers, for questions, concerns or testing information, please email the following: | | | |
|---|--|--|--|
| EDI Coordinator / Testing | | | |
| EDIAnalyst@wellcare.com | Multi group supported email distribution | | |

INTRODUCTION

The WellCare Group of Companies ("The Plan") used the standard format for Claims Data reporting from Providers and Trading Partners (TPs). WellCare X12N 837 Institutional Claim 'Companion Guide" is intended for use by The Plan's Providers and TPs in conjunction with HIPAA ANSI ASC X12N Technical Report Type 3 Electronic Transaction Standard (Version – TR3) and its related errata X223A2 Implementation Guide.

The Reference HIPAA TR3 for this Companion Guide is the ANSI ASC X12N 837I TR3 Version – 005010X223 and its related errata X223A2

- UAT 5010 X223A2 Start Date 09/01/2011 for inbound FFS claims
- Production 5010 X223A2 Start Date 01/01/2012 for inbound FFS claims
- Production 5010 X223A2 Mandate Date 04/01/2012 for inbound FFS claims

The Plan's Companion Guides have been written to assist those Providers and Vendors who will be implementing the X12 837I Healthcare Claim Institutional transactions but does not contradict, disagree, oppose, or otherwise modify the HIPAA Technical Report Type 3 (TR3) in a manner that will make its implementation by users to be out of compliance.

Using this Companion Guide does not mean that a claim will be paid. It does not imply payment policies of payers or the benefits that have been purchased by the employer or subscriber. This Companion Guide clarifies the HIPAA-designated standard usage and <u>must</u> be used in conjunction with the following document:

The 837 Institutional Healthcare Claim TR3 Implementation Guides (IG)

To purchase the IG, contact Washington Publishing Company at www.wpc-edi.com.

This Companion Guide contains data clarifications derived from specific business rules that apply exclusively to claims processing for The Plans. Field requirements are located in the ASC X12N 837I (005010X223A2) TR3 Implementation Guide.

Submitters are advised that updates will be made to the Companion Guides on a continual basis to include new revisions to the web sites below. Submitters are encouraged to check our website periodically for updates to the Companion Guides.

The WellCare Group of Companies (The Plan)



















'Ohana Health Plan, a plan offered by WellCare Health Insurance of Arizona, Inc.

WellCare Health Insurance of Illinois, Inc. Easy Choice California

WellCare Health Insurance of New York, Inc. WellCare of Texas, Inc.

WellCare Health Plans of New Jersey, Inc. Healthy Connections Prime

WellCare of Nebraska, Inc. Missouri Care, Inc.

WellCare of Louisiana, Inc. WellCare of South Carolina, Inc.

WellCare of New York, Inc. Easy Choice Health Plan

WellCare of Connecticut, Inc. WellCare of Kentucky, Inc.

WellCare of Georgia, Inc.

WellCare Health Plans of Kentucky, Inc.

Harmony Health Plan of Illinois, Inc.

WellCare of Ohio, Inc.

WellCare of Florida, Inc., operating in Florida as Staywell and Staywell Kids

State Affiliations

This Guide covers further clarification to Providers and Trading Partners (TPs) on how to report claims to The Plan. The Plan provides services in the following states:

Arizona – Medicare

Arkansas - Medicare

California – Medicare/Medicaid

Connecticut - Medicare/Medicaid

Florida – Medicare/Medicaid

Georgia – Medicare/Medicaid

Hawaii - Medicare/Medicaid

Illinois - Medicare/Medicaid

Indiana – Medicare

Kentucky - Medicaid/Medicare

Louisiana – Medicare

Mississippi – Medicare

Missouri – Medicare/Medicaid

Nebraska – Medicaid

New York – Medicare/Medicaid

New Jersey – Medicare/Medicaid

Ohio – Medicare

South Carolina - Medicaid / Medicare

Texas – Medicaid

Tennessee – Medicare

Front-End WEDI SNIP Validation

The Front-End System, using EDIFECS Validation Engine, will be performing the Workgroup for Electronic Data Interchange (WEDI) Strategic National Implementation Process (SNIP) Validation. Any Encounters that do not pass WEDI SNIP Validations will be rejected. Below are a few examples of the Health Plans' SNIP level requirements:

WEDI SNIP Level 1: EDI Syntax Integrity Validation

Syntax errors also referred to as Integrity Testing, which is at the file level. This level will
verify that valid EDI syntax for each type of transaction has been submitted. When these
errors are received the entire file will be rejected back to the submitter. Errors can occur at
the file level, batch level within a file, or individual claim level. It is therefore possible that an
entire file or just part of a file could be rejected and sent back to the submitter when one of
these errors is encountered.

Examples of these errors include but are not limited to:

- Invalid date or time
- Invalid telephone number
- The data element is too long (i.e., the claim form field expects a numerical figure 9 characters long but reads 10 or more characters)
- Field 'Name' is required on the Reject Response Transaction (i.e., Field 'ID' is missing. It is required when Reject Response is "R")
- A slash is not allowed as a value (i.e., date of service is expected to be in a numerical format of CCYYMMDD. MM/DD/CCYY is incorrect.)

WEDI EDI SNIP Level 2: HIPAA Syntactical Requirement Validation

• This level is for HIPAA syntax errors. This level is also referred to as Requirement Testing. This level will verify that the transaction sets adhere to HIPAA Implementation guides.

Examples of these errors include but are not limited to:

- Social Security Number is not valid.
- Procedure Date is required when ICD Code are reported.
- Claim number limit per transaction has been exceeded.
- 'Name' is required when ID is not sent.
- Revenue Code should not be used when it is already used as a Procedure Code.
- NPI number is invalid for 'Name'.
- State code is required for an auto accident.
- Employer Identification Number (EIN) is invalid.
- Missing/invalid Patient information. Member identification missing or invalid. Patient's city, state, or ZIP is missing or invalid.
- Invalid character or data element. The data element size is invalid or has invalid character limits
- Missing NPI. WellCare requires NPI numbers on claims as of May 23, 2008 in accordance with HIPAA guidelines. A NPI must be a valid 10 digit number.
- Legacy ID still on claim. Legacy numbers include Provider IDs, Medicaid and Medicare IDs, UPIN and State License numbers. All legacy numbers need to be removed from claims.

WEDI SNIP Level 3: Balancing Validation

 This level is for balancing of the claim. This level will validate the transactions submitted for balanced field totals and financial balancing of claims.

Examples of these errors include but are not limited to:

- Total charge amount for services does not equal sum of lines charges.
- Service line payment amount failed to balance against adjusted line amount.

WEDI SNIP Level 4: Situational Requirements

 This level is for Situation Requirements/Testing. This level will test specific inter-segment situations as defined in the implementation guide, where if A occurs, then B must be populated.

Examples of these errors include but are not limited to:

- If the claim is for an auto accident, the accident date must be present.
- Patient Reason for Visit is required on unscheduled outpatient visits.
- Effective date of coverage is required when adding new coverage for a member.
- Physical address of service location is required for all places of service billed.
- Referral number is required when a referral is involved.
- Subscriber Primary ID is required when Subscriber is the Patient.
- Payer ID should match to the previously defined Primary Identifier of Other Payer.

WEDI SNIP Level 5: External Code Set Validation

This level not only validates the code sets, but also ensures the usage is appropriate for any
particular transaction and appropriate with the coding guidelines that apply to the specific
code set.

Examples of these errors include but are not limited to:

- Validated CPT code
- ICD Codes
- ZIP code
- National Drug Code (NDC)
- Taxonomy Code validation
- State code
- Point of Origin for Admission or Status codes Box 15 (UB-04)
- Adjustment Reason Codes and their appropriate use within the transaction

WEDI SNIP Level 7: Custom Health Plan Edits

 This level is intended for specific Business Requirements by the Health Plan that are not covered within the WEDI SNIP or the Implementation Guide.

Paper Claim Submission:

For Optical Character Recognition (OCR) from Paper to EDI, all paper claims must meet the criteria below to be submitted as a "Clean EDI Claim" for The Plan EDI Gateway and Core Systems Adjudication.

- The Health Plan requires a "Clean EDI Claim" submission for all paper claims.
 - This means that the claims must be in the nationally accepted HIPAA paper format along with the standard coding guidelines with no further information, adjustments, or alteration in order to be processed and paid by the Health Plan.
- Paper claims must be submitted on the original "Red and White Claims" UB-04 Claim Forms or their successor with "drop out" red ink.
- In addition to CMS mandating the use of Red Claims, the Health Plan requires certain standards, since all paper claims are read through OCR software. This technology allows The Plan to process claims with greater accuracy and speed.
 - All forms should be printed or typed in large, capitalized black font.
 - The font theme should be **Arial** with a point size of **10**, **11**, or **12**.
- After OCR, all paper claims are subjected to WEDI SNIP Validation.
- The Health Plan will not accept the following:
 - Handwritten claims
 - Faxed or altered claim forms
 - Black and white copied forms
 - Outdated CMS claim forms

Electronic Submission

The Plan can only process one (1) ISA GS and IEA GE Segment per file sent. The Plan can process multiple ST & SE Transactions of the same transaction type within the ISA GS and IEA GE Segments.

Institutional Fee-for-Service (FFS) Claims submitted using the TS3 format **must** be in a separate file from all Encounter reporting.

When sending Institutional FFS Claims, The Plan expects the BHT06 to be:

- FFS Claims Identifier (BHT06) has to be set to "CH" (Chargeable).
- Encounters Claims Identifier (BHT06) has to be set to <u>"RP" (Reporting)</u>. See the *Encounter Companion Guides* for complete details on files and validation requirements.
- The Plan will not process "31" (Subrogation Demand) Claims. These claims will be rejected.

File Size Requirements

The following list outlines the file sizes by transaction type:

| Transaction Type | Testing Purposes | Production Purposes |
|--------------------------|------------------|--------------------------|
| 837 formats – FFS claims | 50-100 claims | < 5000 claims per ST/SE. |
| | | 10 ST/SE per file. |

Submission Frequency State

We process files 24 hours a day, 7 days a week, 365 days per year.

Fee-for-Service Clearinghouse Submitters

All Fee-for-Service (FFS) Providers and Vendors **must** send their claims through a clearinghouse. See The Plan's *Quick Reference Guide* (QRG) for the preferred clearinghouse's contact information along with the Payer ID number. Also, most clearinghouses can exchange data with one another, and generally have a Trading Partner agreement with each other. Please contact your clearinghouse for The Plan Payer ID to use for claim routing and any other pertinent IDs.

THE PLAN SPECIFIC INFORMATION

Highlighted Business Rules

Patient (Dependent):

The Plan will reject and will not pay any FFS claims, which have indicated that the patient is the dependent. These loops consist of the following:

- Patient Hierarchical (2000C) Loop
- Patient Name (2010CA) Loop

All Newborn and Dependents <u>must</u> have Medicaid or Medicare ID as per the States and CMS requirements. The Members' IDs <u>must</u> be in the Subscriber Loops that consist of the following:

- Subscriber Hierarchical (2000B) Loop
- Subscriber Name (2010BA) Loop
- Payer Name (2010BB) Loop

Provider:

- The Billing Provider Name in Loop 2010AA may be a health care provider, a billing service, or some other representative of the provider that will receive the payment in the 835 transaction for FFS claims.
- The Taxonomy Code within the Billing Provider Hierarchical Level (2000A) Loop (PRV)
 Segment is required for all FFS claim submissions and Encounter submissions. The
 Taxonomy reported on the claim <u>must</u> match the Billing Provider's specialty, which is
 maintained by the Workgroup for Electronic Data Interchange (WEDI).
- The Attending Provider who has overall responsibility for the patient's medical care and treatment reported on the claim <u>must</u> be identified for <u>all inpatient claim submissions</u>. When using the Attending Provider Loop (2310A), The Plan <u>requires</u> that the Taxonomy Code is populated in the PRV Segment. The Taxonomy code <u>must</u> match the Attending Provider's specialty, which is maintained by the Workgroup for Electronic Data Interchange (WEDI).
- The Plan requires the Name and Physical Address where Services were rendered in Service Facility Location Name in Loop 2310E, when the location of the health care service is different than the address within the Billing Provider Loop 2010AA. This loop must not contain a PO box in the Address (N3) Segment.

Patient Control Number:

The Plan <u>requires</u> that the Patient Control Number in the Claim Information (2300) Loop (CLM01) Segment be unique for each claim submitted.

Subscriber Gender:

The Plan will <u>reject</u> any claim that has the Subscriber Gender Code in the Subscriber Demographic Information (2010BA) loop as "U" – Unknown. This element <u>must</u> be "F" – Female or "M" – Male.

ICD-10 Mandate

As of Oct. 1, 2015, ICD-9 Diagnosis Codes cannot be used for services provided on or after this date. We will only accept ICD-10 Diagnosis Codes on all claims for Service Dates on or after Oct. 1, 2015, and we will reject any claims that have both ICD-9 and ICD-10 codes on the same claim after such date. Please refer to the CMS website for more information about ICD-10 Diagnosis Codes at www.cms.gov. Please see the NUCC guide for billing details. Please see 837 IG for EDI for correct qualifier to use with the ICD-10 diagnosis codes.

Prior Authorizations and/or Referral Numbers:

The Plan requires all submitters to send the Prior Authorizations and/or Referral Numbers when assigned by The Plan. The Plan will deny any services as "Not Covered" if the services require an authorization and/or referral.

Valid National Provider Identifiers (NPI)

All submitters are required to use the National Provider Identification (NPI) numbers that are now required in the ANSI ASC X12N 837 as per the 837 Institutional (TR3) Implementation Guide for all appropriate loops, with the exception of atypical providers. Atypical providers must pre-register with The Plan before submitting claims to avoid NPI rejections. Atypical providers are classified as non-health care providers such as taxi drivers, carpenters, and personal care providers.

Corrected Claim Submission

Replacement (Adjustment) Claim or Void/Cancel Claim via EDI:

When submitting a "Corrected Claim", use the appropriate Claim Frequency Type Code in the CLM05-3 segment. Please indicate whether for Replacement (Adjustment) of prior claim "7" or a Void/Cancel of prior Claim "8".

Also, per the Implementation Guide – when "7" or "8" is used as Claim Frequency Type Code for Replacement or Void/Cancel of Prior Claim Submission, the Claim Level information in Loop 2300 and segment REF with an F8 qualifier <u>must</u> contain The Plan's Claim Control Number (WCN) or The Plan's Van Trace (formally known as the Original Reference Number). These numbers can be found in the 277CA (Claims Acknowledgement), which The Plan sends along with the 999 and the corresponding 277U (if requested).

To submit a corrected or voided claim via paper:

- For Institutional claims, provider must include the original WellCare claim number and bill frequency code per industry standards.
- For Professional claims, the provider must include the original WellCare claim number and bill frequency code per industry standards. When submitting a corrected or voided claim, enter the appropriate bill frequency code left justified in the left-hand side of Box 22.

The Correction Process involves two transactions:

- 1. The original claim will be reversed and noted with an adjustment reason code RV059 "Payment Reversal payment lost/voided/missed." This process will deduct the prior payment. The Payment Reversal for this process may generate a negative amount, which may be offset from future payments rather than on the EOP that is sent out for the newly submitted corrected claim.
- 2. The corrected claim will be processed with the newly submitted information and noted with an adjustment code CL025 "Adjusted per corrected bill." This process will pay out the newly calculated amount on a new claim with a new claim number.

The Void Process involves two claims:

The original claim will be reversed and the subsequent claim submitted with an 8 (Void/cancel of prior claim) will be processed as a zero payment and noted with an adjustment reason code RV059 "Payment Reversal – Payment lost/voided/missed." This process will deduct the prior payment or zero net amount if applicable.

Coordination of Benefits (COB) and Adjudication Information – MOOP

All submitters that adjudicate Claims for The Plan HMO or have COB information from other payers are <u>required</u> to send in all the Coordination of Benefits and Adjudication Loops as per the Coordination of Benefits 1.4.1 section within the 837 Institutional (TR3) Implementation Guide.

Providers and Vendors must have the 837 Institutional (TR3) Implementation Guide in conjunction with this Companion Guide to create the loops below correctly.

The <u>required</u> loops and segments that are needed to be sent for a Compliant COB are as follows:

- Other Subscriber Information (2320) Loop
- Other Subscriber Name (2330A) Loop
- Line Adjudication Information (2430) Loop
 - For out-of-pocket amounts, use Loop ID 2430 220 Position 300 Data Element 782 for Patient Responsibility
 - This includes coinsurance, co-pays and deductibles Please refer to Code Set 139 for the correct Claim Adjustment Reason Code

National Drug Code (NDC) – Medicaid Claim Submission Only

Per the 837 Institutional (TR3) Implementation Guide, all Submitters are required to supply the National Drug Code (NDC) for all HCPCS J-codes submitted on the claim. The NDC must be reported in Loop 2410 Segment LIN03. Also, per the Implementation Guide, the Drug Quantity and Price must be reported within the CTP segment. The Plan uses the First Data Bank (FDB) and CMS to validate the NDC codes for the source of truth.

FTP PROCESS for Production, Encounters, and Test Files Secure File Transfer Protocol

MOVEit® is The Plan's preferred file transfer method of transferring electronic transactions over the Internet. It has the FTP option or online web interface.

Secure File Transfer Protocol (SFTP) is specifically designed to handle large files and sensitive data. The Plan uses Secure Sockets Layer (SSL) technology, the standard internet security, and SFTP ensures unreadable data transmissions over the internet without a proper digital certificate.

Registered users are assigned a secure mailbox where all reports are posted. Upon enrollment, they will receive a login and password.

In order to send files to The Plan, submitters need to have an FTP client that supports AUTH SSL encryption.

The AUTH command allows The Plan to specify the authentication mechanism name to be used for securing the FTP session. Sample FTP client examples are:

- WS_FTP PRO® (The commercial version supports automation and scripting). WS_FTP PRO® has instructions on how to connect to a WS_FTP Server using SSL.
- Core FTP Lite® (The free version supports manual transfers). Core FTP Lite® has instructions on how to connect to a WS_FTP Server. Additionally, The Plan can help you with setup.

Reporting States Notes:

Illinois Notes:

Inpatient Claims – All inpatient encounters must have at least 1 room and board service line and 1 ancillary service line.

Outpatient Claims – All outpatient encounters must follow APL and Ambulatory guidelines dictated by IL.

Value Code 54 for Birth Weight – Hospitals are required to include Value Code 54 for newborns who are 28 days of age or less on the date of admission. This Value Code is to be reported with the baby's birth weight in grams, right-justified to the left of the dollar/cents delimiter, and will be used in the APR-DRG determination. Claims that do not have this value reported will be rejected.

Taxonomy – For HFS, the billing provider taxonomy code will be used to derive the Department's unique categories of service. The HIPAA Provider Taxonomy code is a 10-character code and associated description specified for identifying each unique specialty for which a provider is qualified to provide health care services.

Home Health – If the home health services follow the subscriber's discharge from a hospital, the facility must report the hospital discharge date in the Occurrence Information (HI) of Loop 2300, using Occurrence Code "22". If the date is not reported, follow the prior approval requirements described in the Home Health Handbook.

If more than one skilled nursing visit per day is needed within 60 days of hospital discharge, providers must submit a prior approval request for the total number of visits required for the approval period. Prior approval is required regardless of whether the Encounter is billed electronically or on paper. If billing electronically, the provider must omit the discharge date from the Occurrence Information (HI) of Loop ID 2300 and indicate the number of visits in Loop ID 2400 SV205.

Covered and Non-covered Days – HFS requires that for all inpatient encounters, the covered and non-covered days, when applicable, must be reported. The information is to be sent in the 2300 Loop – HI Value Information segment.

Valid Values:

- "80" = Covered Days
- "81" = Non Covered Days

For HFS outpatient series Encounters, the number of series days for which outpatient services were provided must also be reported as Value Code "80" = Covered Days.

Qualifier Reference Identification – For HFS, a secondary identification number is always required when loop 2320 is used. Must be the 3-digit TPL Code followed by the 2-digit Status Code assigned by HFS to other payers.

For example: REF*2U*91001~

Code "910" = Medicare Part B Code "909" = Medicare Part A

For other TPL codes, please reference Appendix 1 in Chapter 200 of the Handbook for your provider type.

Nebraska Notes:

NE Medicaid Nursing Facility Claims require:

- Revenue code 0183 to report nursing facility therapeutic leave days
- Revenue code 0185 to report nursing facility hospital leave days
- Revenue code 0180 to report non-billable days
- Leave days are not to be reported on Assisted Living claims or Swing Bed claims

NE Medicaid Residential Treatment Center Claims require:

Revenue code 0183 to report therapeutic leave days along with the applicable procedure code for the service provided

DESIGNATOR DESCRIPTION

- **M** Mandatory: The designation of mandatory is absolute in the sense that there is no dependency on other data elements. This designation may apply to either simple data elements or composite data structures. If the designation applies to a composite data structure, then at least one value of a component data element in that composite data structure shall be included in the data segment.
- **R** Required: At least one of the elements specified in the condition must be present.
- ${\bf S}$ Situational: If a segment or field is marked as "Situational", it is only sent if the data condition stated applies.

FURTHER CLAIM FIELD DESCRIPTIONS

Refer to the IG for the initial mapping information. The grid below further clarifies additional information The Plan requires.

| Inter | Interchange Control Header: | | | | | | | |
|------------|-----------------------------|-------------------------|-----|---------|--------|--|--|--|
| <u>Pos</u> | <u>ld</u> | Segment Name | Req | Max Use | Repeat | <u>Notes</u> | | |
| | ISA06 | Interchange Sender ID | M | 1 | | For Direct submitters, use unique ID assigned by The Plan. Example: 123456 followed by spaces to complete the 15-digit element. For Clearinghouse submitters, use ID as per the clearinghouse | | |
| | ISA08 | Interchange Receiver ID | М | 1 | | For Direct submitters, use "WELLCARE" Note: Please make sure the Receiver ID is left-justified with trailing spaces for a total of 15 characters. Do not use leading ZEROS. For Clearinghouse submitters, use ID as per the clearinghouse. | | |
| Func | tional G | roup Header: | | | | | | |
| | GS02 | Senders Code | M | 1 | | For Direct submitters, use your existing Plan Submitter ID or the Trading Partner ID provided during the enrollment process. For Clearinghouse submitters, use ID as per the clearinghouse | | |
| | GS03 | Receivers Code | M | 1 | | For Direct submitters, Use WellCare ID "WELLCARE" For Clearinghouse submitters, use ID as per the clearinghouse | | |

| Head | Header: | | | | | | |
|--------------------|------------------|----------------------|-----|-----------|----------|--|--|
| Doc | <u>ld</u> | Segment Name | Rea | Max Use | Repeat | Notes | |
| <u>Pos</u> 0100 | | Claim Identifier | R | IVIAX USE | Repeat | Use value of "CH" – | |
| 0100 | BHT06 | Ciaim identille | K | I | | Chargeable (FFS) | |
| | | | | | | The Plan will reject any claims that have "31' – Subrogation Demand. | |
| LOOP | <u>ID - 1000</u> | A – Submitter Name | | | <u>1</u> | | |
| 020 | NM109 | Submitter Identifier | R | | | For Direct submitters, use "ETIN", i.e., use The Plan Submitter ID or 6- digit Trading Partner ID assigned during the EDI enrollment process. For Clearinghouse submitters, use ID as per the clearinghouse | |
| LOOP | ID - 1000 | B – Receiver Name | | | <u>1</u> | | |
| 02000 | NM103 | Receiver Name | R | 1 | | For Direct submitters, use value "WELLCARE HEALTH PLANS, INC" (e.g., WellCare Health Plans of Georgia, WellCare Health Plans of New York) For Clearinghouse submitters, use ID as per the clearinghouse | |
| 0200 | <u>NM 1</u> 09 | Receiver Primary ID | R | 1 | | For Direct submitters, use the value of Payer ID. For Clearinghouse submitters, use ID as per the clearinghouse | |

| | ta | |
|--|----|--|
| | | |
| | | |

| Pos | <u>ld</u> | Segment Name | Req | Max Use | Repeat | Notes Notes |
|--|-------------------|--|-----|------------|--------------|--|
| LOOP ID - 2000A – Billing/Pay-To Provider Hierarchical Level | | | | | <u>>1</u> | |
| 0030 | PRV03 | Billing/Pay-To Provider Specialty Information | S | 1 | | Billing Provider Taxonomy Code must be sent. |
| LOOP | ID - 2010 | DAA – Billing Provider Name | | | <u>1</u> | |
| 0150 | NM108 | Billing Provider Primary Type | R | 1 | | All States All non-Atypical submitters must have value of "XX". All Atypical submitters must |
| 0150 | NM109 | Billing Provider ID | R | 1 | | not use this element All States All non-Atypical submitters must have NPI. All Atypical submitters must not use this element |
| 0350 | REF ₀₁ | Billing Provider Tax Identification | R | 1 | | All States All Atypical and non-Atypical submitters are required to use the value of "El". |
| 0350 | REF ₀₂ | Billing Provider Tax Identification | R | 1 | | All States All submitters are required to send in their "TAX ID". |
| 0350 | REF ₀₁ | Billing Provider UPIN/License Information | R | 2 | | All States Only Atypical submitters may use this REF segment. |
| 0350 | REF ₀₂ | Billing Provider UPIN/License Information | R | 2 | | All States Only Atypical submitters may use this REF segment. |
| LOOP Name | ID - 201 | DAB – Pay-to Providers | | | 1 | |
| 015 | NM108 | Provider Primary Type | S-R | 1 | | Must have the value of "XX" |
| 015 | NM109 | Pay to Provider's Identifier | R | 1 | | Must have NPI |
| 035 | REF ₀₁ | Reference Identification Qualifier | S-R | 8 | | All States All submitters are required to use the value of "EI". |
| 035 | REF ₀₂ | Billing Provider Additional Identifier | R | 8 | | All States All submitters are required to send in their "TAX ID". |
| LOOP Level | ID - 2000 | OB – Subscriber Hierarchical | | | <u>>1</u> | |
| 005 | SBR01 | Payer Responsibility Sequence Number Code | R | 1 | | Use the value of " P " if The Plan is the primary payer. |
| 005 | SBR09 | Claim Filing Indicator Code | | 1 | - | Value equal to Medicaid or Medicare filing. |
| | | OBA - Subscriber Name | | | 1 | Lies the velve "MI" |
| 0150 | <u>NM 1</u> 08 | Subscriber Primary Identification code Qualifier | S-R | | | Use the value "MI". |
| 0150 | <u>NM1</u> 09 | Subscriber Primary Identifier | | | | Subscriber Medicaid/Medicare ID, The Plan ID |
| 0320 | <u>DM G</u> 03 | Information | S-R | 1 | | All States All submitters must send in "F" – Female or "M" – Male only. |
| LOOP | ID - 2010 | OBB – Payer Name | | | <u>1</u> | |

| | | | | | | Companion Guide |
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| 0150 | NM108 | Identification code Qualifier | | | | Use value " PI ". |
| 0150 | NM109 | Identification code | | | | Use value PayerID. |
| LOOP | ID - 2300 | - Claim Information | | | <u>1</u> | |
| 1300 | CLM5-3 | Claim Frequency Type Code | R | 1 | | All States Use "1" on original Claim/Encounter submission. Use "7" for Claim/Encounter |
| | | | | | | Replacement (Adjustment). Use "8" for Claim/Encounter Void. |
| | | | | | | For both "7" and "8", include the original Plan Claim Number (WCN), as indicated in Loop 2300 REF02 (Original Reference Number). This number can be found on The Plan's 277CA along with the 999 and the corresponding 277U (if requested). |
| 1400 | CL103 | Institutional Claim Code | S-R | 1 | | State Note NE Medicaid requires a patient status code of 30 on interim billings. |
| 1800 | REF02 | Prior Authorization Number | S-R | 1 | | All States This is now a single segment for just the PA number. All submitters are required to send this segment when The Plan has assigned a PA number. |
| 1800 | REF02 | Referral Number | S-R | 1 | | All States This is now a single segment for just the referral number. All submitters are required to send this segment when The Plan has assigned a referral number. |
| 1800 | REF ₀₂ | Service Authorization Exception Code | S-R | 1 | | State Note NY Service Authorization Exception Codes "1" – "6" are to be used in accordance with Medicaid Policy. Code "7" (Special Handling) is expected when the claim is intended to be processed using a UT exempt NYS DOH specialty code. |
| 1900 | NTE02 | Claim Note – Note | R | 1 | 10 | State Note MO See Reporting States Notes for Home Health Care |

| | | | | | | Companion Guide |
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| 2310 | HI01-1 | Condition Identification Code Qualifier | S-R | 1 | 24 | State Note OH See below, if applicable |
| 2310 | HI01-2 | Condition Code | R | 1 | 24 | State Note OH For nursing facility room and board claims adjustments, use the Condition Codes (Claim Change Reasons) D0 changesto service dates D1 changesto charges D2 changesto revenue codes D6 cancel only to repay a duplicate or OIG overpayment D7 change to make Medicare the secondary payer D8 change to make Medicare the primary payer D9 any other change E0 change in patient status |
| 2310 | HI01-1 | Value Information Identification Code Qualifier | S-R | 1 | 24 | State Note NY NYS DOH will process applicable and compliant Value Codes, as defined in the NUBC Manual under Code List Qualifier Code "BE": Value Code 22: Used to report patient contributions toward the cost of care, also known as Net Available Monthly Income (NAMI), patient participation amount, or surplus. Value Code 24: NYS DOH Medicaid Rate Code |
| 2310 | HI01-2 | Value Information Identification Value Code | R | 1 | 24 | State Notes GA/IL Value Code Information for Newborn: "BE" Qualifier along with "54" + Newborn weight in grams required |
| 2310 | QTY | Claim Quantity | S | 1 | 4 | State Note OH QTY01 – Quantity Qualifier "CD" and "LA" used in adjudication of Part C claims For nursing facility room and board claims, use QTY01, Quantity Qualifier 'CA' to report covered days, including covered leave days; QTY01, Quantity Qualifier 'NA' to report non-covered days |

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| | | | | | | QTY01, Quantity Qualifier 'CD' to report co-insurance |
| LOOP | ID - 2310 | A – Attending Provider Name | | | 1 | |
| 2500 | <u>NM 1</u> 08 | Attending Provider's Identification Code Qualifier for NPI | S-R | 1 | | All States All non-Atypical submitters must have value of "XX". All Atypical submitters must not use this element |
| 2500 | NM109 | Attending Provider NPI Number | R | 1 | | All States All non-Atypical submitters must have NPI. All Atypical submitters must |
| 2550 | PRV03 | Attending Taxonomy Code | S-R | 1 | | not use this element All States All Submitters must send the Attending Provider's Taxonomy Code. State Notes CT GA IN LA Submitters must send the Taxonomy Codes. MO Submitters are required to send in the Taxonomy Codes if submitter has multiple MO HealthNet Legacy Provider IDs |
| 2710 | REF01 | Attending Reference Identification Qualifier | S | 3 | | All States Only Atypical submitters can use this segment |
| 2710 | REF ₀₂ | Attending Provider Secondary Identification | S | 3 | | All States Only Atypical submitters can use this segment |
| LOOP | <u>ID – 2310</u> | E Service Facility Location | | | 1 | |
| 2500 | NM1 | Service Facility Location | S-R | 1 | | All States All submitters must use this loop when the physical location where the service took place is different than the Address in the Billing Provider Name (2010AA) Loop |
| 2650 | N301 | Service Facility Location Address | R | 1 | | All States All Submitters must send in physical address. All Vendor/Provider submitters that sdjudicate Claimsfor The Plan must make themselvesthe Primary "P". The Plan will reject any claimsthat contain a P.O. box in this segment. |
| 2710 | REF01 | Service Facility Reference Identification Qualifier | S | 3 | | All States Only Atypical submitters can use this segment |
| 2710 | REF ₀₂ | Service Facility Location Secondary Identification | S | 3 | | All States Only Atypical submitters can use this segment |

| LOOP | ID - 2320 | - Other Subscriber | | | <u>10</u> | Companion Guide |
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| Inform | | Caror Caborribor | | | <u></u> | |
| 2900 | SBR01 | Payer Responsibility Sequence Number Code | R | 1 | | All States All Vendor/Provider submitters that adjudicate Encounters for the Plan must make themselves the Primary "P". In the SBR01 Element in the Subscriber Information (2000B) must be sent to the next available Payer Responsibility Number Code |
| 2950 | CAS02 | Claim Adjustment Reason | S | 5 | | State Note GA Interest paid on the claim should be reported in a CAS Segment. Please use Code "225" for interest payments. NOTE: Do not report interest paid as a separate line item on the Claim/Encounter. |
| 3000 | AMT02 | Coordination of Benefits (COB) Payer Paid Amount | S | 1 | | All States All Vendor/Provider submitters that adjudicate claims for The Plan must send this segment. This element must be the amount paid by the Vendor to the Provider. |
| LOOP | <u>ID –</u> 233 | 0B Other Payer Name | S | | 1 | |
| 2250 | NM103 | Name Last or Organization Name | R | 1 | | All States All Vendor/Provider submitters that adjudicate Encounters for the Plan must send this segment. The Vendor/Provider submitters who are paying the Claim/Encounter must be in this element. |
| 2250 | NM109 | Identification Code | R | 1 | | All States All Vendor/Provider submitters that adjudicate Encounters for the Plan must send this segment. The Vendor/Provider submitters who are paying the Claim/Encounter must have ID. This will be used in the Line Adjudication Information (2430) Loop in the SVD01. |
| 2950 | CAS02 | Claim Adjustment Reason | S | 5 | | State Note GA Interest paid on the claim should be reported in a CAS Segment. Please use Code "225" for interest payments NOTE: Do not report interest paid as a separate line item on the Claim/Encounter. |

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| | | - Service Line | | | 1 | |
| 2310 | SV201 | Service Line Revenue Code | R | 1 | | All Medicare States Medicare SNF Claimsmust have revenue code 022 on 1 line and 1 line only. |
| | | | | | | HH - must have revenue code 023 on 1 line and 1 line only. |
| | | | | | | HIPPS codes should be used with revenue codes 022 & 023. |
| | | | | | | State Notes IL For outpatient encounters use HCPCS procedure code with the appropriate revenue code (SV201). For more information, see 'APL Outpatient' under billing instructions. |
| | | | | | | MO For outpatient and hospice claims, refer to the MO HealthNet Policy Manualsfor specific requirements under "Section 19 – Procedure Code". |
| | | | | | | For nursing home claims, select revenue code from one of the following categories: |
| | | | | | | 1. Select revenue code to indicate reserve time periods: • 0180 equals non-covered leave of absence • 0182 equals home leave for patient convenience • 0183 equals home leave for therapeutic leave • 0184 equals hospital leave to an ICF/MR • 0185 equals hospital leave for non-ICF/MR facility • 0189 equals Medicare qualifying stay days |
| | | | | | | 2. Select revenue code to indicate skilled nursing services: • 0190 equals subacute care general classification • 0191 equals subacute care - level l |
| | | | | | | • 0192 equals subacute care - level II • 0193 equals subacute care - level III • 0194 equals subacute care |
| | | | | | | - level IV • 0199 equals subacute care other |
| | | | | | | Indicating any of the above revenue codesdoes not |

| | | | | | | alter the amount of your per diem payment. Use these codes when you previously would have indicated a skilled nursing indicator of 'Y'. 3. Select revenue code to indicate non-skilled nursing time periods: • 0110 equals roomboard/private • 0119 equals other/private • 0120 equals roomboard/semi |
|---|----------|-------------------------|-----|---|---|---|
| | | | | | | • 0129 equals other/2-bed Indicating any of these does not alter the amount of your per diem payment. Use these codes when you previously would have indicated a skilled nursing indicator of 'N' or blank NE NE Medicaid Nursing |
| | | | | | | Facility Claims require: Revenue codes 0100 through 0179 to report nursing facility days. |
| | | | | | | Revenue code 0183 to report nursing facility therapeutic leave days Revenue code 0185 to |
| | | | | | | report nursing facility hospital leave days • Revenue code 0180 to |
| | | | | | | report non-billable days Leave daysare not to be reported on Assisted Living claims or Swing Bed claims. |
| | | | | | | NE Medicaid Residential Treatment Center Claims require applicable procedure code for the service provided. |
| LOOP Name | ID – 242 | 0A – Rendering Provider | | | 1 | |
| 5050 | PRV03 | Taxonomy Code | S-R | 1 | | State Notes MO/IL Submitters are required to send in the Taxonomy Codesif submitter has multiple MO HealthNet Legacy Provider IDs |
| <u>LOOP ID – 2420F</u> – Referring Provider Name | | | | | 1 | |
| 255 | PRV03 | Taxonomy Code | S-R | 1 | | State Notes MO/IL Submitters are required to send in the Taxonomy Codesif submitter has multiple MO |

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| | | | | | | HealthNet Legacy Provider IDs |
| · · | <u> ID – 243</u> mation | 30 Line Adjudication | | | <u>15</u> | |
| 5400 | SVD01 | Identification Code | S-R | 1 | | All States All Vendor/Provider submittersthat adjudicate claimsfor The Plan must send this segment. The Vendor/Provider submitters who are paying the Claim/Encounter must have ID. This will be the same as in the Other Payer Name (2330B) Identification Code in the NM109. |
| 5400 | SVD02 | Monetary Amount | R | 1 | | All States All Vendor/Provider submitters that adjudicate claims for The Plan must send this segment. This is how much was paid by the Vendor/Provider after Check Run. |

ATTACHMENT A Glossary

| Term | Definition |
|--------------------------|--|
| Term | |
| HIPAA | In 1996, Congress passed into federal law the Health Insurance Portability and Accountability Act (HIPAA) in order to improve the efficiency and effectiveness of the entire health care system. The provisions of HIPAA, which apply to health plans, health care providers, and healthcare clearinghouses, cover many areas of concern including, preventing fraud, waste and abuse, preventing preexisting condition exclusions in health care coverage, protecting patients' rights through privacy and security guidelines and mandating the use of a national standard for EDI transactions and code sets. |
| SSL | SSL is a commonly used protocol for managing the security of a |
| (Secure Sockets Layer) | message transmission through the internet. SSL uses a program layer located between the HTTP and TCP layers. The "sockets" part of the term refers to the sockets method of passing data back and forth between a client and a server program in a network or between program layers in the same computer. SSL uses the public- and private-key encryption system from RSA, which also includes the use of a digital certificate. |
| Secure FTP (SFTP) | Secure FTP, as the name suggests, involves a number of optional security enhancements such as encrypting the payload or including message digests to validate the integrity of the transported files to name two examples. Secure FTP uses Port 21 and other Ports, including SSL. |
| AUTH SSL | AUTH SSL is the explicit means of implementing secure communications as defined in RFC 2228. AUTH SSL provides a secure means of transmitting files when used in conjunction with an FTP server and client that both support AUTH SSL. |
| Required Segment | A required segment is a segment mandated by HIPAA as mandatory for exchange between Trading Partners. |
| Situational Segment | A situational segment is a segment mandated by HIPAA as optional for exchange between Trading Partners. |
| Required Data Element | A mandatory data element is one that must be transmitted between Trading Partners with valid data. |
| Situational Data Element | A situational data element may be transmitted if data is available. If another data element in the same segment exists and follows the current element the character used for missing data should be entered. |
| N/U (Not Used) | An N/U (Not Used) data element is included in the shaded areas if the Implementation Guide is NOT USED according to the standard, and no attempt should be made to include these in transmissions. |

| | | Companion Guide | | | |
|---------------------------|--|--|--|--|--|
| Term | Definition | | | | |
| ATTENDING PROVIDER | The primary individual provider who attended to the client/member during an inpatient hospital stay. Must be identified in 837I, Loop 2310A, REF02 Segment, by their assigned Medicaid/Medicare ID number assigned by State to the individual provider while the client was inpatient. | | | | |
| BILLING PROVIDER | The Billing Provider entity may be a health care provider, a billing service, or some other representative of the provider. | | | | |
| IMPLEMENTATION GUIDE (IG) | Instructions for developing the standard ANSI ASC X12N Health Care Claim 837 transaction sets. The Implementation Guides are available from Washington Publishing Company. | | | | |
| PAY-TO PROVIDER | This entity may be a medical group, clinic, hospital, other institution, or the individual provider who rendered the service. | | | | |
| REFERRING PROVIDER | Identifies the individual provider who referred the client or prescribed ancillary services/items such as Lab, Radiology or Durable Medical Equipment (DME). | | | | |
| RENDERING PROVIDER | The primary individual provider w They must be identified in 837l. | primary individual provider who attended to the client/member. y must be identified in 837I. | | | |
| FFS | Fee-for-Service Claims | | | | |
| TRADING PARTNERS (TPs) | Includes all of the following: payers, switch vendors, software vendors, providers, billing agents, clearinghouses | | | | |
| DATE FORMAT | All dates are 8-character dates in the format CCYYMMDD. The only date data element that varies from the above standard is the Interchange Date data element located in the ISA segment. The Interchange Date data element is a 6-character date in the YYMMDD format. | | | | |
| DELIMITERS | A delimiter is a character used to separate 2 data elements or sub- elements, or to terminate a segment. Delimiters are specified in the interchange header segment, ISA The ISA segment is a 105 byte fixed length record. The data element separator is byte number 4; the component element separator is byte number 105; and the segment terminator is the byte that immediately follows the component element separator. Once specified in the interchange header, delimiters are not to be used in a data element value elsewhere in the transaction. The following characters are used as data delimiters for all transaction segments: CHARACTER PURPOSE | | | | |
| | * Asterisk | | | | |
| | ^ Caret | Data Element Separator Repetition Separator | | | |
| | : Colon | Sub-Element Separator | | | |
| | ~ Tilde | Segment Terminator | | | |
| | I I IIIGC | Cognion Tommator | | | |

ATTACHMENT B

999 Interpretations

The examples below show an accepted and a rejected X12 N 999. On The Plan SFTP site in the respective Provider Directory the X12N 997 files, when opened, will display as one complete string without carriage returns or line feeds. In the examples below, we added carriage returns at the end of each segment.

Accepted 999

```
ISA~00~ ~00~ ~ZZ~123456789 ~ZZ~987654321 ~111211~2345~^~00501~000000001~0~P~+' GS~FA~123456789~133052274~987654321~2345~1~X~005010X231A1' ST~999~0001~005010X231A1' AK1~HC~77123~005010X222A1' AK2~837~0001~005010X222A1' IK5~A' AK9~A~1~1~1' SE~6~0001' GE~1~1' IEA~1~000000001'
```

Rejected 999

```
ISA~00~
                    ~ZZ~123456789 ~ZZ~987654321 ~111227~1633~^~00501~000000001~0~P~+'
           ~00~
GS~FA~123456789~987654321~20111227~1633~1~X~005010X231A1'
ST~999~0001~005010X231A1'
AK1~HC~3264~005010X222A1'
AK2~837~000000060~005010X222A1'
IK3~SV5~32~2400~8'
CTX~CLM01+0116.0090738.011
IK4~4~782~I9'
IK4~6~594~I9'
IK3~SV5~43~2400~8'
CTX~CLM01+0116.0090738.011
IK4~4~782~I9'
IK4~6~594~I9'
IK5~R~I5'
AK9~R~1~1~0'
SE~14~0001'
GE~1~1'
IEA~1~000000011
```

Partial 999

```
ISA~00~
          ~00~
                    ~ZZ~123456789 ~ZZ~987654321
                                                     ~111115~2119~^~00501~00000001~0~P~+'
GS~FA~123456789~RHCLM117~20111115~2119~1~X~005010X231A1
ST~999~0001~005010X231A1
AK1~HC~184462723~005010X222A11
AK2~837~00000001~005010X222A1'
IK5~A'
AK2~837~000000002~005010X222A1'
IK5~A'
AK2~837~000000003~005010X222A1'
IK5~A'
AK2~837~000000004~005010X222A1'
IK5~A'
AK2~837~00000005~005010X222A1'
IK5~A'
AK2~837~00000006~005010X222A1'
IK5~A'
AK2~837~000000126~005010X222A1'
IK5~A'
```

AK2~837~000000127~005010X222A1' IK5~A' AK2~837~000000128~005010X222A1' IK3~NM1~22~2310~8' CTX~CLM01+001-375436/483311' IK4~4~1036~I9 IK3~NM1~40~2310~8' CTX~CLM01+001-375436/483312' IK4~4~1036~I9' IK3~NM1~58~2310~8' CTX~CLM01+001-375436/483313' IK4~4~1036~I9' IK3~NM1~76~2310~8' CTX~CLM01+001-387563/483314' IK4~4~1036~I9' IK3~NM1~94~2310~8' IK5~E~I5' AK2~837~000000129~005010X222A1' IK5~A' AK2~837~000000130~005010X222A1' IK5~A' AK2~837~000000131~005010X222A1' IK5~A' AK2~837~000000277~005010X222A1' IK5~A' AK2~837~000000278~005010X222A1' IK5~A' AK2~837~000000279~005010X222A1' IK3~NM1~46~2310~8' CTX~CLM01+599440' IK4~4~1036~I9' IK3~NM1~72~2310~8' CTX~CLM01+599450' IK4~4~1036~I9' IK5~E~I5' AK2~837~000000280~005010X222A1' IK5~A' AK2~837~000000281~005010X222A1' IK5~A' AK2~837~000000282~005010X222A1' IK5~A' AK2~837~000000729~005010X222A1' IK5~A' AK2~837~000000730~005010X222A1' IK5~A' AK2~837~000000731~005010X222A1' IK5~A' AK9~P~731~731~730' SE~1696~0001' GE~1~1' IEA~1~00000001'