

We Have a Member Advisory Committee!



Do you have ideas on how to make your Long Term Services & Supports (LTSS) plan better? Now you can share your thoughts as part of our **Member Advisory Committee (MAC)**.

The MAC is a way for you to meet with other people who are passionate about improving LTSS healthcare in North Carolina. It's free to join if you, your guardian, or a family member is enrolled in one of our LTSS health plans. LTSS providers, health plan staff, and members of consumer advocacy organizations can join too.



Need to Know

- ✓ Meetings occur quarterly in the region in which the committee is serving.
- ✓ You may join meetings in person, by phone, or by video. All in-person meeting sites will be ADA compliant.
- ✓ Interpreter services will be available, as needed, for committee members during meetings.
- ✓ You can give feedback on which days / times meetings should be held.
- ✓ Food will be provided, as meals or snacks, depending on what time the committee meets.



Please call Member Services at 1-866-799-5318 to request additional information or to join the MAC. We are open from 7 a.m. to 6 p.m. Monday through Saturday. You can also ask about transportation to meetings and help with childcare.



WellCare of North Carolina complies with applicable federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex, gender identity or expression, or sexual orientation.

If English is not your first language, we can help. Call **1-866-799-5318** (TTY: 711). You can ask us for the information in this material in your language. We have access to interpreter services and can help answer your questions in your language. You can get this material and other plan information in large print for free. To get materials in large print, call Member Services at **1-866-799-5318**.

Spanish: Si el inglés no es su lengua materna, podemos ayudarle. Llame al **1-866-799-5318** (TTY: 711). Puede solicitarnos la información en este material en su idioma. Tenemos acceso a servicios de intérpretes que pueden ayudarle a responder preguntas en su idioma. Usted puede obtener este material y otra información del plan en letra de imprenta grande gratis. Para obtener materiales en letra de imprenta grande, llame a Servicios a Miembros al **1-866-799-5318**.

Chinese: 如果英語不是您的第一語言，我們可以提供幫助。請致電 **1-866-799-5318** (TTY: 711)。您可以 用 您的語言向我們詢問此材料中的訊息。我們可以使用口譯服務，並用您的語言幫助回答您的問題。您可以大字體免費獲得此材料以及其他計劃資訊。如需以大字體獲得材料，請致電會員服務 **1-866-799-5318**。