

# Talk to Your Patients about Annual Medicaid Eligibility Renewal.



They must verify their eligibility to continue their coverage.

## As a healthcare professional, your patients look to you for expert advice.

So be sure to remind them that they are required to verify their eligibility every year or they risk losing their Medicaid coverage.



### Let your patients know:

- 1 They should receive a letter a few months before their Medicaid anniversary date with instructions for verifying their eligibility. They can also visit <https://medicaid.ncdhhs.gov/> to get the details on their renewal.
- 2 It's very important that they follow through on these instructions or they risk having their coverage canceled.
- 3 If their eligibility is confirmed, they can continue their existing coverage. If they are no longer eligible for Medicaid, they can explore our Marketplace and Medicare options.



Thanks for all that you do for the health and well-being of your patients. If you have any questions, email us at [NCProviderRelations@wellcare.com](mailto:NCProviderRelations@wellcare.com) or call **1-984-867-8637** today.

