

# Important Information About Value-Added Services

As a result of the merger between WellCare of North Carolina and Carolina Complete Health, there have been some updates to your value-added services. These changes do not impact Standard Plan benefits. Below is a list of the Value-Added Services for the new merged health plan. We have indicated if the value-added service is new, updated, or no change for (former) WellCare of North Carolina members.



- My Health Pays Visa® Rewards Card\* (updated)
- Household Grocery Allowance (new)
- Active & Fit Gym Membership for Members Aged 18+ (no change)
- Doula and Breastfeeding Support Including Breast Pump (no change)
- New Parent's Package with Choice of Car Seat, Portable Crib, or Stroller (updated)
- 12 Hours of Tutoring for Members Enrolled in K-12 (updated)
- Backpack with School Supplies for Members Enrolled in Pre-K-12 (updated)
- GED Prep and Exam Voucher (no change)
- Youth Program Voucher to YMCA, Scouts and Other Programs (updated)
- Room to Breathe Asthma Supplies for Children and Adults (updated)
- Housing and Utility Assistance (updated)
- CVS® Over the Counter Retail Pharmacy Allowance (no change)
- Vision Retail Allowance for Members Age 21+ for Glasses, Frames, Lenses (new)
- Weight Watchers® Program (updated)
- Mental Health App through Teladoc (no change)
- Hearing Aids as an Extra Benefit for Members Age 21+ (no change)
- Expungement Certification Assistance (new)
- Supplemental Transportation to value-added services locations (no change)
- Tribal Talking Circles (new)



*(Continued)*

- Cell Phone with Free Minutes (talk and text) to Stay in Contact with Doctors (no change)
- Baby Bottles at Carolina Complete Health Welcome Rooms (no change)
- Community Baby Showers for New or Expecting Parents (no change)
- Sensory and Alzheimer's/Dementia Kits (new)
- Home Delivered Meals to Support Members Home from the Hospital (updated)

\*This card is issued by The Bancorp Bank N.A., pursuant to a license from Visa U.S.A. Inc. Card cannot be used everywhere Visa debit cards are accepted. See Cardholder Agreement for complete usage restrictions. Funds expire 90 days after termination of insurance coverage or 365 days after date reward was earned, whichever comes first.



**Eligibility requirements apply to most value-added services. Please visit the website at [carolinacompletehealth.com/vas](https://carolinacompletehealth.com/vas) to learn more.**

